BGLibrary William Processing Control of the Control



The Library is situated in the University's Cornerstone Building.

An attractive, modern facility, we offer a wide range of study environments (social, group, quiet, silent), services and facilities. In the 2017 *BGU Student Satisfaction Survey* **97**% of respondents said they were satisfied or very satisfied with Library Services overall, and **98**% with the help and guidance provided by our staff.

Holdings include approximately 142,000 **physical resources** and a wide variety of **online resources**, with access to around 70 online databases, over 28,000 full-text journals, thousands of e-books and millions of individual journal articles. The Library has a number of **special collections** including a *Teaching Resources Collection* of approximately 23,000 items, a *Lincolnshire Collection* of approximately 4,000 items, and the *Lincoln Mystery Plays Archive*.

Our membership numbers approximately **3,500**, of which around 90% are current staff and students. The remainder are external borrowers, including students from BGU's partner colleges in the further education sector. The student body is a mixture of **undergraduates** and **postgraduates**, ranging from Foundation Degree to Doctoral level.

In 2013 ours became the first library in the UK, and only the second in Europe, to use OCLC's cloud-based library management system,

WorldShare Management Services (WMS). At the same time we implemented other OCLC products: WorldCat as our catalogue,

Knowledge Base as our resource discovery tool and EZProxy as our authentication service. We introduced LibGuides in 2015 and launched the University's research repository, BG Research Online, in 2016.

The Library is open until **midnight** for seven days a week during term time and is staffed by a team of **twenty**: the Head of Library Services; a Reader Services Librarian; a Discovery Services Librarian; a Collection Librarian; a Teaching Resources Librarian; a User Support Librarian; a Senior Library Assistant; two full-time Library Assistants; six part-time Library Assistants; three Student Shelvers; and two Security Officers.









